

Update on the Lancaster Association's website

<https://lancasterkr.com/>

January 2022, by Linda Lawson, Secretary, Lancaster BOD

1. When documents are no longer visible on the website, it doesn't mean the documents are lost. The website maintains historical documents behind the scenes. The documents can be assessed for viewing, printing, saving elsewhere, and made visible on the website again (when deemed necessary.)
2. When you click a hyperlink, the browser leaves the current page you are viewing and opens the linked document on a new page. The document does not load to your computer unless you specifically take action to save it there. This method of sharing information is an industry standard that is also utilized by the Kings Ridge Master Board website.
3. There are places in the website where it takes 2 to 3 clicks to open a document. Although we agree it would be ideal to only require one click, the current design allows the secretary to easily maintain the website. This saves the neighborhood the cost of going through the vended web designer. The cost savings outweighs the inconvenience. Once a homeowner gives it a try a few times, it becomes an easy process.
4. The photos were removed from the website for 2 reasons. First, they were outdated. Second and more important is the board was not sure those presented in the photos had granted permission to be on a public website. GeekITDown has created placeholders, labeled "Add Photo" for future photos which can only be added by the secretary. I don't understand how to change the placeholder and don't think it is worth the cost to have GeekITDown to change them.

As far as the content of the website, governance belongs with the Lancaster BOD. The website is provided as one method for the board to communicate with the homeowners. The board and BOD secretary decides on adjustments to the content. Website updates are provided at the board meetings. Since the report is shared information and not a board decision, it is not required to be recorded in the minutes.

Be assured that all historical documents that were turned over to Board in April 2021 is safe. The documentation is available to any homeowner upon request, as required by the Florida statute. Using a public unsecured website as a storage facility opens up the board and its homeowners to undue risk. The secretary is working with GeekITDown for alternative options to easily store and retrieve historical documentation.

We are proud of the improved website. The website redesign is not a result of hidden agendas or a method to conceal information. We have received compliments from Lancaster homeowners, other neighborhoods, and even from Master Board members. We respect individual homeowner's decision to choose not to use the website.

The Lancaster BOD will continue to decide when to use the website, email, and the neighborhood mailboxes as a means to communicate with our homeowners.